



RESMED SA
PARC TECHNOLOGIQUE DE LYON
292, ALLÉE JACQUES MONOD
69800 SAINT-PRIEST

Tel: 04 26 100 200
No TVA CEE: SYS12004

CUSTOMER REPAIR REPORT


Device information


Item n°: 37245
Description: AirSense 10 AutoSet DE
Serial number: 23202615921
Sold date: 01/10/20
Warranty: Yes

Delivery address

ISIS MEDICAL BELGIUM
MEDICENTRE
3 RUE DE LA GRESIE
45140 INGRE
BELGIUM

Customer information

e-RMA / SR n°: 7620630

Date (DD/MM/YY): 29/03/22
Sales order: 424374

Site Number: 1606856

Customer number: 799276
Customer reference: 4
Contact: Bruno Gaidoz

Configuration at receipt

Hour meter: 190
Hardware version: NA
Software version: NA
Language: NA

Configuration at delivery

Hour meter: 190
Hardware version: NA
Software version: NA
Language: British English

Reasons of Return

1 - Noisy

Comments:

La turbine presente beaucoup de bruit

GENERAL RMA DIAGNOSIS

Technician name: Michael H

Motor block replaced. Device tested serviceable.

You will find below the list of parts that required repair:

Type of work	Item n°	Item description	Qty
Repair*	19696	PB assys - Air10 Cause: 1. Noisy	1

* Optional

Contact details: rma@resmed.fr